In the past two years, **86 percent** of nurses report experiencing some form of violence.
How serious has the problem of violence/abuse been in your workplace within the last TWO years?

- Very serious: 40.28%
- Somewhat serious: 34.26%
- Not sure: 8.80%
- Not too serious: 11.11%
- Not at all serious: 5.56%

Did you experience these acts of violence/abuse at least once on the job in the last TWO years?

- Pinched: 52.13%
- Scratched: 67.53%
- Slapped: 45.74%
- Punched: 44.27%
- Groped: 26.34%
- Kicked: 57.98%
- Spat on: 56.92%
- Objects thrown at: 58.50%
- Verbally threatened: 80.10%
- Physically threatened: 54.40%
- Sexually harassed: 35.48%
- Experienced any of above: 86.00%
Have you feared or anticipated violent/abusive events which may or may not have occurred in the past TWO years?

- Yes: 83.49%
- No: 16.51%

Did you continue working after the incident?

- Yes, I continued working: 93.22%
- No, I refused to continue working: 3.39%
- No, I was sent home: 3.39%

Was relief provided so that you could leave after the incident?

- Yes: 12.21%
- No: 87.79%

If you have been attacked/abused at the workplace, how did that affect your later work performance? (Check all that apply.)

- No effect: 23.56%
- Difficulty concentrating on the job: 41.38%
- Hyper vigilance easily startled: 46.55%
- Psychological symptoms such as fear: 34.48%
- Physical symptoms such as headaches, stomach aches: 20.69%
- Difficulty working in an environment that reminds me of past incident: 26.44%
- Not fearful but physical injuries have decreased my ability to work: 2.30%
In general what response did you get from management when you reported an incident?

- Management was supportive and tried to find solutions: 19.19%
- Management was supportive but nothing was done to solve the problem: 34.30%
- Management was neither supportive or blaming: 30.81%
- Management intimidated or discouraged me from reporting incidents: 7.56%
- Management harassed or blamed me when I reported the incident(s): 8.14%

How likely would each of the following be to help improve your working conditions in relation to violence/abuse?

- Training on how to prevent violence: Not likely to help 18.75%, Somewhat likely 42.61%, Very likely 39.77%
- Training on legal rights about violence: Not likely to help 9.60%, Somewhat likely 37.29%, Very likely 53.67%
- Improved RN to patient ratios: Not likely to help 10.61%, Somewhat likely 18.99%, Very likely 70.95%
- Better admission procedures that identify risk: Not likely to help 10.23%, Somewhat likely 19.89%, Very likely 69.89%
- Policy and procedures addressing violence: Not likely to help 17.82%, Somewhat likely 30.46%, Very likely 52.30%
How appropriate was the training for dealing with your current working conditions?

- Very appropriate: 8.28%
- Somewhat appropriate: 62.07%
- Not appropriate: 29.66%

Do you think the procedure/plan in place can actually make a difference in the outcome of workplace in your facility?

- Yes: 29.70%
- No: 70.30%

What shift were you working when the most severe violent/abusive incident occurred?

- Day: 39.33%
- Evening: 28.65%
- Night: 27.53%
- Weekend: 3.37%
- Holiday: 1.12%

Was the policy enforced?

- Yes: 26.32%
- No: 73.68%

221 survey responses gathered from November 2015 to January 2016. Respondents self-identified as nurses.

A selection of survey questions are presented here.

For more information contact Joe Markman at 781-571-8175.